

Chatham Town Football Club – Ground Regulations

1. Entry to the Ground

1.1 All persons entering the ground are admitted subject to these Ground Regulations.

1.2 Entry constitutes acceptance of the rules and agreement to be bound by them.

1.3 The Club reserves the right to refuse entry or eject any person who breaches these regulations, without refund.

1.4 Tickets are non-refundable, unless the club agrees otherwise

1.5 Tickets are non-transferable

2. Conduct

2.1 All spectators must behave in a respectful and responsible manner at all times towards all who attend.

2.2 Abusive, threatening, racist, provocative, sexist, homophobic, or discriminatory language or behaviour will not be tolerated.

2.3 Any individual who is rude, aggressive, or abusive towards club staff, volunteers, players, officials or stewards will be immediately removed from the ground.

2.4 Anti-social behaviour, including drunkenness, drug use, fighting, and vandalism, is strictly prohibited and any individual displaying these will be removed from the stadium.

2.5 Refusal of entry to, or ejection from, the Ground may result in further action by the Club, including—but not limited to—the cancellation of any season ticket (without refund), Club Membership, and associated benefits. Please ensure you have read and understood the applicable Terms & Conditions of Entry.

3. Prohibited Items

3.1 The following items are not permitted:

- Fireworks, flares, smoke bombs
- Weapons or any objects that may be used as such; knives, guns and bats.
- Alcohol (unless purchased on site)

- Illegal substances
- Air horns or other disruptive noise devices
- Electric scooters (e-scooters), bicycles, or similar personal transport devices

3.2 Anyone found in possession of prohibited items will be refused entry or removed from the ground and may be reported to the police.

4. Alcohol and Smoking

4.1 Alcohol must only be consumed in designated areas and in accordance with licensing laws.

4.2 Smoking and vaping are only permitted in designated smoking areas and are not allowed in seating or enclosed areas.

5. Pitch Invasion and Safety

5.1 Spectators must not enter the field of play or the surrounding area at any time unless directed by an official.

5.2 Throwing objects or interfering with the match is strictly prohibited.

5.3 Standing in seating areas, gangways, aisles, or exits is not permitted.

5.4 Areas that are behind barriers or marked off must not be accessed or used by spectators at any time.

5.5 The West stand is reserved for HOME supporters only

6. Children and Supervision

6.1 Children under 18 must be accompanied and supervised by a responsible adult at all times.

6.2 Parents/guardians are responsible for the safety and behaviour of their children and must ensure they are supervised at all times.

7. Photography and Filming

7.1 Photography and filming for personal use only is permitted.

7.2 Any video or photo content taken within the ground must not be shared on social media platforms or published publicly without prior written consent from the club.

7.3 Use of drones or professional recording equipment without authorisation is strictly prohibited.

7.4 By entering the ground, all persons consent to being filmed or recorded by the club for security, media, or promotional purposes.

7.5 Any personnel wishing to film, record or take photographs for commercial use may only do so upon contacting the club and gaining permission.

7.6 By entering the ground, all individuals acknowledge that photographic images and/or audio, visual, and audio-visual recordings (including still images from such recordings) may be captured. These may be used—without limitation—for televised match coverage and/or for the Club's promotional, training, editorial, or marketing purposes.

8. Vehicles and Parking

8.1 Vehicles are parked at the owner's risk.

8.2 Drivers must follow signage and staff directions.

8.3 Vehicles must not block emergency exits or access routes.

9. Safeguarding

9.1 Chatham Town FC has a designated Safeguarding Lead present at every matchday and major event.

9.2 The club follows all FA and government safeguarding policies and guidelines.

9.3 For full safeguarding details, please refer to the safeguarding section on the official club website.

10. Emergency Procedures

10.1 In case of emergency, follow instructions from stewards and staff.

10.2 Do not obstruct emergency exits or services.

10.3 Chatham Town FC adheres to all safety procedures and operational practices in line with national safety legislation and guidance, including the Sports Grounds Safety Authority (SGSA) Guide to Safety at Sports Grounds ("the Green Guide").

11. Club Rights

11.1 The club reserves the right to amend these regulations at any time.

11.2 Breaches may result in bans, removal from the ground, or further legal action.

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